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Privacy Policy

Note: This English version is provided for informational purposes only. The German text constitutes the sole legal basis.

Version 1.1 — effective from April 16, 2026 (legal change: TDDDG, DPF + SCCs clarified, cookies section, Vercel Analytics, authority address)

Controller

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Data Collection on This Website

This website collects personal data exclusively in the context of contact requests.

When communicating via email or the contact form, your data (name, email address, message content) is stored in order to process your enquiry.

 Chat

When you send us enquiries via the contact form, the data you provide (your email address, your name, the selected topic, and your message) is stored in order to process your request. Your data will not be shared with third parties without your consent.

Legal Basis

Your data is processed on the basis of Art. 6(1)(b) GDPR (pre-contractual measures) and Art. 6(1)(f) GDPR (legitimate interest in the efficient handling of enquiries).

Storage Duration

Your contact data will be deleted as soon as it is no longer required for the purpose of processing and no statutory retention obligations apply.

Hosting

This website is hosted externally. Personal data collected on this website (e.g. IP addresses, contact requests) is stored on the servers of the hosting provider. Processing is carried out on the basis of Art. 6(1)(f) GDPR.

Sub-Processors and Third-Party Services

We use the following sub-processors to provide this website:

PROVIDER	PURPOSE	LOCATION
Vercel Inc.	Website hosting, edge delivery, cookie-free reach analytics (Vercel Analytics)	USA (DPF + SCC)



	PURPOSE	Products	Contact	LOCATION
Resend Inc.	Email delivery (contact form, Legal Monitor notifications)			USA (DPF + SCCs)
Hetzner Online GmbH	Server hosting (chatbot widget on serahr.de + SerahrLegalMonitor scanner)			Germany
OpenRouter Inc.	AI request intermediation (chatbot + Legal Monitor)			USA (DPF + SCCs)
Anthropic PBC	Claude AI language model (sub-processor to OpenRouter)			USA (DPF + SCCs)

DPF = EU-U.S. Data Privacy Framework (adequacy decision of 10 July 2023)

Additional sub-processors (e.g. Supabase for database/auth, Stripe for payments) are listed in the product-specific privacy policies of individual services (see below).

Data processing agreements pursuant to Art. 28 GDPR are in place with all sub-processors. For US providers the EU-U.S. Data Privacy Framework (DPF, Art. 45 GDPR) applies; Standard Contractual Clauses (SCCs) pursuant to Art. 46(2)(c) GDPR are additionally in place.

Vercel Analytics (cookie-free)

This website uses Vercel Analytics — a cookie-free analytics service by Vercel Inc. (USA). Data collected: anonymised IP address (hashed and rotated daily, no traceability to the end user), requested page, referrer, user-agent, access time. No cookies are set, no fingerprinting techniques are used, no user profiles are built. Legal basis: Art. 6(1)(f) GDPR (legitimate interest in reach analytics for product development). Third-country transfer: USA (DPF + SCCs pursuant to Art. 46(2)(c) GDPR). More info: vercel.com/legal/privacy-policy.

Cookies



This website uses no tracking cookies, no advertising cookies, and no third-party



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ers. Technically necessary cookies (e.g. language selection, session cookies on dashboard login) are set on the basis of § 25 para 2 no 2 TDDDG (Telecommunications and Digital Services Data Protection Act, replaced TTDSG on 14.05.2024) without consent — they are strictly necessary for providing the function you have requested.

Chatbot (SerahrChat)

This website uses an AI-powered chatbot (SerahrChat) that answers questions about our products and services. When using the chatbot, the following data is processed:

- Your chat messages
- Your IP address (stored in anonymized form)
- Timestamp of the request

Data is processed on a server hosted by Hetzner Online GmbH (Gunzenhausen, Germany). To generate responses, your questions are forwarded to an AI language service (currently OpenRouter/AI21). No personal data beyond the content of your question is transmitted.

Processing is based on Art. 6(1)(f) GDPR (legitimate interest in efficiently answering customer enquiries). Chat histories are not permanently stored and are not linked to any individual.

Disclosure to Law Enforcement

We may be legally required to disclose stored data to law enforcement authorities on the basis of a European Production Order or European Preservation Order pursuant to Regulation (EU) 2023/1543. Such disclosure is made exclusively on the basis of a lawful order and to the extent required by law. Legal basis: Art. 6(1)(c) GDPR (legal obligation).

Your Rights

Chat

You have the right to:



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• [Access your stored data \(Art. 15 GDPR\)](#)

- [Rectification of inaccurate data \(Art. 16 GDPR\)](#)
- [Erasure of your data \(Art. 17 GDPR\)](#)
- [Restriction of processing \(Art. 18 GDPR\)](#)
- [Data portability \(Art. 20 GDPR\)](#)
- [Object to processing \(Art. 21 GDPR\)](#)

Right to Lodge a Complaint

You have the right to lodge a complaint with a supervisory authority. The competent authority is the State Commissioner for Data Protection and Freedom of Information of North Rhine-Westphalia (LDI NRW), Kavalleriestr. 2–4, 40213 Düsseldorf.

Product-Specific Privacy Policies

- [Privacy Policy — SerahrRemind →](#)
- [Privacy Policy — SerahrChat →](#)
- [Privacy Policy — SerahrLegalMonitor →](#)

Current version: Version 1.1, effective from 04/16/2026.

Chat



Serahr

Prototyping for software solutions.

PRODUCTS

[SerahrRemind](#)

[SerahrChat](#)

[SerahrLegalMonitor](#)

LEGAL

[Imprint](#)

[Privacy Policy](#)

[Contact](#)

Our products are intended exclusively for businesses, freelancers, and commercial users (B2B).

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 Chat